

Past newsletters are available on the NM Medicaid Portal at the bottom of the Provider Information section (scroll down to EVV) at: <https://nmmedicaid.portal.conduent.com/static/ProviderInformation.htm>

December 8, 2021

## Critical Updates

### Developmental Disabilities and Supports Waiver Agency Based

#### Agency Based Billing

In December, 2020, the New Mexico Human Services Department (HSD) notified Agency providers that AuthentiCare had been selected as the State's Electronic Visit Verification (EVV) vendor. Since that time, work has been ongoing to fully implement the EVV project. Phase 2 of implementation is currently in process. When the EVV project is fully implemented in May, 2022, all providers must use the AuthentiCare system to report EVV services and submit claims for payment.

With the EVV implementation, New Mexico Medicaid fee-for-service (FFS) EVV claims will be submitted and billed through AuthentiCare. All services will be confirmed by the caregiver in the AuthentiCare portal. The claims will then be submitted through the AuthentiCare system for payment. Post EVV implementation, claims for the services listed below that are submitted through the Medicaid portal or Electronic Data Interchange (EDI) will automatically deny.

To ensure prompt payment, Agency providers or an agency's billing agent must ensure that caregivers have entered EVV mandated services in the AuthentiCare system. Services may be entered by using either the Interactive Voice Response (IVR) or AuthentiCare 2.0 mobile application.

Name	Description	Procedure Code/Modifier(s)
<b>Supports Waiver Respite</b>	Supports Waiver Respite	T1005
<b>Supports Waiver Personal Care</b>	Supports Waiver Personal Care	99509
<b>DDW CIHS-IND</b>	DD Waiver Customized In Home Supports - Independent Living	S5125/HB/UA
<b>DDW CIHS-F N</b>	DD Waiver Customized In Home Supports -Family Natural Supports	S5125/HB
<b>DDW Respite-GP</b>	DD Waiver Respite - Group	T1005/HB/HQ
<b>DD Waiver Respite</b>	DDW Respite	T1005/HB

A detailed training manual outlining steps for FFS EVV Claim Submission and Provider Payment is in development and will be shared soon.